



THE ROLE

Firefighter - Leader in the Community

Department: **Response**
Grade/Rank: **Firefighter**
Responsible to: **Crew Commander/Watch Commander**
Location: **Anywhere in the County**
Responsible for: **Not applicable**
Job Purpose:

To protect and save life, property and the environment by contributing to the protection of people and making communities safer. Working within the community to prevent emergencies occurring, minimise their impact when they do and intervene effectively when required. All of this benefitting the community and making Surrey Safer.

Our Core Code of Ethics

Surrey Fire and Rescue Service has adopted the national Core Code of Ethics for Fire and Rescue Services in England. This has been developed in partnership with the National Fire Chiefs Council, Local Government Association, and the Association of Police and Crime Commissioners to support a consistent approach to ethics, including behaviours, by fire and rescue services in England.



Putting our communities first

We **put our communities first**. We do this by putting the interest of the public and service users first.

Integrity

We act with **integrity**. We show this by being open, honest and consistent in everything we do.

Dignity and respect

We act with **dignity and respect**. We show this by making decisions objectively based on evidence, without discrimination or bias.

Leadership

We are **leaders**. We show this by being positive role models, always demonstrating flexibility and resilience, we're all accountable for everything we do and challenge behaviour that falls short of the highest standards.

Equality, Diversity and Inclusion (EDI)

We are ambassadors of **equality, diversity and inclusion (EDI)**. We show this by continually recognising and promoting the value of EDI both within the FRS and the wider communities in which we serve. We stand against all forms of discrimination, create equal opportunities, promote equality, foster good relations and celebrate differences.

Main Duties and Responsibilities:

- To attend all types of operational incident, swiftly and safely including emergency, critical or major incidents, and other rescue operations and, in doing so, carry out the instructions of the Incident Commander whilst supporting others as part of a team to bring the incident under control and to a resolution.
- To engage with the community and partner agencies to identify and reduce risk as part of proactive prevention work or as part of pre and post-incident activity.
- Undertake routine inspections of premises as part of a direct or indirect fire safety legislative requirement.
- Establish and maintain confidence of the public by working with all members of the community, being sensitive to the needs of others particularly having regard to equality, diversity, fairness and dignity issues.
- To develop a level of community knowledge to enable appropriate targeting of Services to those most vulnerable or at risk of harm.
- Give general fire safety advice and guidance to people when requested.
- Work to help educate members of the community in the risks and hazards of fire and other emergencies.
- To carry out station duties as determined by the officer in charge, including 'Take Over Routines' (TOR), regular tests and maintenance/cleaning of equipment on all appliances and individual Personal Protective Equipment (PPE) in order to identify and report defects.
- Maintain all emergency equipment in a state of readiness, including cleanliness, repairing and testing as required to approved standards and procedures to undertake checks on emergency resources provided for fire service use.
- Manage and develop self and others to improve personal and team performance and deliver agreed objectives.
- To support station management to deliver different elements of training and work to assist in the familiarisation training of any specialist equipment.
- Positively contribute to a safe work environment; proportionately apply Health and Safety, Risk Management, Business Continuity and Safeguarding policies and procedures. Process personal data fairly and lawfully as identified within the EU General Data Protection Regulation (GDPR) 2018.
- To actively support safeguarding principles and the embedding of the Service's Inclusion Strategy.
- To undertake any other reasonable duty, commensurate with the grading and responsibility of the post in order to meet service priorities and business continuity requirements.



THE PERSON

Firefighter – Leader in the Community

Qualifications

- Participate in and pass the core technical and professional development programs.
 - A valid manual driving license that enables you to drive in the UK.
 - Hold a Full or Provisional LGV or be prepared to attain a Provisional License.
- Knowledge and Experience

Knowledge and Experience

- An understanding of Health and Safety in the Workplace.
- To have worked within a team environment to achieve objectives of the organisation.
- Experience of providing a customer focused service.
- Experience of having managed problems, and effective decision-making ability.

Skills and Abilities

- Able to understand the role of the Firefighter and the Fire and Rescue Service within the Community
- Able to show organisational awareness, in particular the role of the Firefighter in the context of the wider team and service objectives.
- Able to establish and maintain effective working relationships with colleagues, the community and other agencies.
- Able to adopt a customer focused approach to service delivery, treating all service users fairly, equally and consistently.
- Able to be open and flexible in respect of change, and actively participate in devising solutions to problems that may occur from time to time.
- Effective communication skills that demonstrate professionalism within the Service and towards the public, partner agencies and other service providers.
- Able to demonstrate a calm, confident and resilient approach to unpredictable, challenging or dangerous situations.
- Ability to work in an organised way managing priorities and deadlines.
- Ability to work effectively with technology and able to demonstrate competence with basic software or IT equipment.
- Ability to work methodically and with attention to detail.
- A demonstrable commitment to continuous professional development or the attainment of personal goals.
- A proactive approach to work, and the achievement of a consistently high standard of work.
- Ability to demonstrate a respect for others and willingness to challenge.

Equal Opportunities

- Understanding of and commitment to Inclusion & Equality in the workplace.

Training Centre	Business Safety	Station / Area Based	Community Safety Dept
To assist in the familiarisation training of any specialist equipment.	Undertake the duties of a Fire Safety Inspector Identify risk assessment and risk management as appropriate and in accordance with training	Support station management to deliver different elements of training	Educate and inform to prevent and protect from Fire incidents
	Carry out basic duties to demonstrate audit of basic premises as part of a direct or indirect fire safety legislative requirement.	Attend drills and exercises	Give general fire safety advice and guidance
Contribute to development of the training plan	Share information with departments for intelligence eg Fire Investigation and analytical skills	Maintain all emergency equipment in a state of readiness, including cleanliness, repairing and testing as required to approved standards and procedures to undertake checks on emergency resources provided for fire service use.	
Act as Lead Instructor on internal courses	Assist in the completion of fire safety inspections, hold a relevant qualification in Fire		