

ADDITIONAL INFORMATION
SHEET PW2 – Family Support Worker (FSW)

You will have received a Project Worker 2 job description and person specification. This is a generic role in use throughout the organisation and therefore Barnardo's uses generic job descriptions and person specifications when advertising for such roles.

When completing your application form, please refer to the skills, knowledge and experience required as detailed in the **Person Specification** and also any further information included in the **Additional Information Sheet**. This should be done with an understanding of the context of the service described.

Surrey Heath Family Centre is commissioned by Surrey CC as part of their Early Help offer.

“Early Help means providing support as soon as a problem emerges, at any point in a child's life, from the foundation years through to the teenage years. Early Help can also prevent further problems arising, for example, if it is provided as part of a support plan where a child has returned home to their family home from care, or in families where there are emerging parental mental health issues or drug and alcohol misuse.”

Working Together to Safeguard Children 2018

Location of Post

This role is based at Surrey Heath Family Centre

Responsibilities

A Project Worker is expected to:

1. To hold a caseload of 12 to 15 families. Referrals will be from the Local Authority's Cspa, (Children's Services Single Point of Access). The Family Support Worker will be the Lead Professional and will be the first point of contact for all professionals.
2. Contact agencies and practitioners to support families and gather information - making initial visits to families to risk assess, gather accurate personal information, gain family views, and begin to assess the strengths, needs and goals of the whole family in a holistic way.

2. Assess and analyse family function, dynamics, routines and relationships within the family home to help to identify the root causes of difficulties to inform the Early Help Assessment.
3. To efficiently manage your calendar, work effectively using your own initiative, prioritise workload and meet deadlines.
4. To work holistically keeping the children as the focus of work to improve outcomes and ensure safeguarding - visits with children will be held at school and at home to include their lived experience.
5. Organise TAF meetings ensuring that all relevant practitioners are able to attend or contribute a report. Chair and contribute to the TAF Meetings as the family's Lead Professional.
6. Formulate a Family Action Plan and record notes at the TAF Meeting.
7. Support and act as an advocate for family members to attend multiagency appointments for assessment and interventions.
8. Ensure that case notes are kept with contributions from all practitioners and that all required paperwork is detailed and up to date.
9. To be willing to work in a flexible way to suit the needs of the family.
10. To undertake tasks as agreed with the management team, attend and participate in team meetings, development sessions and supervision.
11. To facilitate groups and courses according to service needs in partnership with the centre's Group Lead
12. To work in accordance and alignment with all national legislation.

Desirable

- Experience of working with children, young people and families that suffer difficulties going to school.
- An understanding or willingness to learn about key concepts and theories around parenting, e.g. attachment, parenting styles, understanding and managing behaviour.
- An awareness of Domestic Abuse and how that affects children, young people and families.
- Knowledge and understanding of exploitation risks for young people and how to support them and their families.
- Ability to work with parents and young people in partnership towards a positive future

We believe that children, young people and families have the strength and skills within themselves to fulfil their potential, even if at times they face challenges and need a helping hand.

