Role Profile

Part A - Grade & Structure Information

| Job Family Code | 11PCS | Role Title | TECH Development Lead |
|-----------------|---------|-------------------------------|-----------------------|
| Grade | PS11 | Reports to (role title) | Senior Manager TECH |
| Grade | FOLL | Directorate / School | Adult Social Care |
| | | Service / Department | Commissioning |
| JE Band | 439-518 | Date Role Profile was created | 27/01/2025 |

Part B - Job Family Description

The below profile describes the general nature of work performed at this level as set out in the job family. It is not intended to be a detailed list of all duties and responsibilities which may be required. The role will be further defined by annual objectives, which will be developed with the role holder. The Council reserves the right to review and amend the job families on a regular basis.

| Role Purpose including key outputs | To lead and support the Technology Enabled Care & Homes Transformation Programme with the Senior Managers and Head of Service. The post holder will take a proactive approach towards the improvement and integration of technology within Adult Social Care Practice. The role will consist of the creation and implementation of tools for frontline workers to endorse and apply technology solutions into their everyday practice. The post holder will be driven and focused on changing and designing new systems as well as maximising resources currently available to ensure technology is used as an enabler within residents' care and support packages. The post holder will be up to date with legislation influencing practice and will work with colleagues to ensure stndards are met in line with GDPR compliance for any existing or new technology as we move into business as usual. The role will work closely with internal and external stakeholdrs, encouraging collaborative relationships are in play and coproduction is at the centre of the TECH team's strategy. The role will line manage a team and lead by example, promoting strong leadership skills and innovative, autonomous working. The post will also include: contract management, facilitation of meetings with partner agencies, benefits and key performance indicator tracking and reviewing of contracts. The post holder will liaise with the Senior Commissioning Manager to ensure good value for money and quality of service is provided and will complete benefits evaluations, including cost avoidance and cost savings models. |
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| Work Context | This is a county-wide role. |
| Line management responsibility if applicable | Line management to a small team including supervision and performance conversations |
| Budget responsibility if applicable | No direct holding of budget but the post holder will have an essential part in the commissioning of technologies for SCC and advice and guidance to teams providing recommendations for the provision of TEC within their budget. |

| Accountabilities in close at laterity opportunities and risks associated with the service and escalate / report to management. Conduct assessments in comparison of high risk constraints end smalling apportate actions are taken in response to identified advaccuments and the service of the protocol of universative people. Service Development Apport peoplement actions are taken in response to identified advaccuments and quality service standards, are maintained and applied within their area of activity. Planning & Organising Develop and Implement plans for their own area and contribute to business and service planning. France/Rescurse Management - May import, analyse and manage delegated budgets. funding and resources in accordance with organisation policies and procedure. A there envice areas / partner professionals and organisations to assess and deliver individual service user needs and / or service bigettress and priorities. People Management - Manage a defined team or area providing clear organisation. Idection and development. - Manage a defined team or area providing clear organisation. Equality & Diversity. To work industress, with a diverse range of stateholders and promote equality of opportunity. Health, Salety, & Waless: To uphold the values and behaviours of the organisation. Equation proves existing industres proves industres providing values are maintained. Diversity. To work industress, with a diverse range of stateholders and promote equality of opportunity. Health, Salety, & Waless: Counced constatus. Nonteget and avaccuess of transers in management of areas and in depth pacialist. Involved, Nonteget and avaccuess of transers in management and setsity response. Health, Salety, Wal | Representative R | Pick Management |
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| his job family Service Development - Apply specializity of escalational expertise and use judgement to make decisions where solutions are not obvious, to deliver service thar mate ductomer requirements and service is standards. - Ensure professional and quality service standards are maintained and applied within their area of activity. Planning & Organing - Development - Applied within their area of activity. Planning & Organing - Development - May monitor, analyse and manage delegated budgets, funding and resources in accordance with organisation policies and proceedures, or have indirect influence on wider service budget. - Work with other service areas / partner professionals and organisations to assess and deliver individual service user needs and / or service optentions. - Monitor and support the pofformane management and development. - Monitor and support the pofformane management and development. - Manage a defined team or area providing dear organisation. Equality 3D buryon the pofformane management and development. - Monitor and support the pofformane management and development. - Monitor and a comport The work inclusion, where any manites. Durites for all Vulnes: not all support the pofformation. - Equality 3D buryon the pofformation. Equality 1D buryon the pofformation and relevant registration. Merce and partners. - Pofessional qualification and relevant registration. Merce and possibilititis are fully understood and carried out by employees within their | Typical accountabilities • | Identify opportunities and risks associated with the service and escalate / report to management. Conduct assessments in complex or high risk circumstances ensuring appropriate actions are taken in response to identified |
| Example professional and quality service standards are maintained and applied within their area of activity. Planning & Organising Poevelop and implement plans for their own area and contribute to business and service planning. FinanceTeasures Management Manage Addets and anage delegated budgets, funding and resources in accordance with organisation policies and procedures, or have indirect influence on wider service budget. Work with others People Management Manage a defined team or area providing clear organisation, direction and development. Monitor and support individual development and ensure that individual activity. Duess for all Values: To uphol the values and behaviours of the organisation. Equality & Diversity. To work inclusively, with a diverse range of stakeholders and promote equality of opportunity. Health, Safety & Waffers: Responsible for ensuring that individual contributions work within their service area. Proples Management who adverse range of stakeholders and promote equality of opportunity. Health, Safety & Waffers: Responsible for ensuring indication that on service with prost qualification practical experience, or substantial memory and practical experience encodes an infine of network tegistration where required with post qualification practical experience, or substantial memory and practical experience encodes and infine clone at the opsiculation to encode and clarified out yer understanding or relevant tegistration and practical experience, or substantial memory and practical experience in accordance with financial procedures. "Professional quarter of the organisation "encode contextual with the clares and interpretion with gest gualificatin practical independence in a developing of staft. "Encoding | this job family S | Service Development Apply specialist/professional expertise and use judgement to make decisions where solutions are not obvious, to deliver |
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| qualifications and/or experience if required for the role in line with the above description health or social care setting, including experience of the benefits of using TECH to meet health and social care outcomes A satisfactory DBS will be required. A good understanding and knowledge of the structure, function and legislative context of Adult Social Care services, including the Care Act & Mental Capacity Act in terms of personalised outcomes, prevention and wellbeing. An understanding of common health conditions and the implications of these on an individual's wellbeing including the impact of disabling barriers that prevent individuals from accessing essential support and services. Experience of gathering information and decision making to support individuals through the assessment, support planning and review process whilst managing risk and recognising safeguarding concerns. Ability to organise own time and work with own initiative to determine priorities from others and respond flexibly, with support, to changing priorities. Ability to communicate, influence and engage with individuals, families, carers, colleagues and other agencies both verbally and in writing in a clear, jargon free and professional manner. Ability to evaluate and analyse interventions and products in order to clinical reason and justify spend Role Summary Roles at this level provide, manage and / or co-ordinate and contribute to promoting good practice and service development. They will require knowledge across a number of areas or in depth technical or specialist knowledge. They will typically work with those both inside and outside the organisation to influence the development of services or delivery of specific projects, establishing effective local working relationships and joint working arrangements. There will be a requirement to plan and organise own and/or team activity over a significant time scale and coordinate work with associate | Knowledge, Skills & re Abilities, Experience and Personal Characteristics | elevant and practical experience across a number of areas and in depth specialist knowledge. Deep understanding of relevant legislation and practice standards. Knowledge and awareness of broader contextual factors affecting wider service delivery. Ability to exercise evaluative judgement appropriately. Ability to manage budgets in accordance with financial procedures. Proven written and oral communication and interpersonal skills with good negotiation and influencing skills, and the ability to work collaboratively with internal and external partners/professionals. Competent in a range of IT tools including MS Office and database management systems. High level problem solving skills with the capacity to devise and implement innovative solutions. Demonstrable experience in successful recruiting, managing, coaching and developing of staff. |
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