

# Role Profile

## Part A - Grade & Structure Information

<b>Job Family Code</b>	<b>10SW</b>	<b>Role Title</b>	<b>Senior Social Worker MH</b>
<b>Grade</b>	PS10SC	<b>Reports to (role title)</b>	<b>Team Manager / Assistant Team Manager</b>
		<b>Directorate</b>	<b>Adult Social Care</b>
<b>JE Band</b>	371-438	<b>Service</b>	<b>Comms &amp; Ops / Mental Health</b>
		<b>Team</b>	
		<b>Date Role Profile was created</b>	<b>March 2017</b>

## Part B - Job Family Description

The below profile describes the general nature of work performed at this level as set out in the job family. It is not intended to be a detailed list of all duties and responsibilities which may be required. The role will be further defined by annual objectives, which will be developed with the role holder. The Council reserves the right to review and amend the job families on a regular basis.

<b>Role Purpose</b> including key outputs	<p>To provide a professional social work service to adults their families and carers living in Surrey in line within the requirements of the Care Act.</p> <p>Engage with individuals, families, groups and communities to assess and intervene and using professional judgement employ a range of interventions promoting choice, control and independence.</p> <p>Assist individuals, carers and families to develop proportionate support plans to meet the outcomes identified using local authority funding where eligible needs are identified.</p> <p>Actively promote wellbeing and independence and help to prevent or delay deterioration by engaging effectively with families to facilitate contingency planning to anticipate complexity and changing circumstances.</p> <p>Ensure that individuals, carers and families have a clear understanding of the NHS Continuing Health Care process and support where required.</p> <p>Help promote and sustain a learning culture and personal professional development through professional reflective supervision and guidance to less experienced Social Workers</p> <p>Ensure compliance with the Care Act and other relevant legislation when using advocacy services and carrying out reviews, including mental capacity assessments</p> <p>Where required, take the role of practice educator (or train as a practice educator) for social work students and the role of ASYE assessor and supervisor for newly qualified social workers in the team.</p>
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<b>Work Context</b>	<p>Postholders will be based in either:</p> <ul style="list-style-type: none"> <li>• Mental Health Specialist teams, including IAccess and EIIP (Early Intervention into Psychosis).</li> <li>• Mental Health Older People teams (CMHTs).</li> <li>• Mental Health Prison teams.</li> </ul> <p>The postholder will be required and be able to work flexibly; you will be supported to do this with mobile IT equipment and hot desk facilities.</p> <p>Surrey County Council has both urban and rural areas and community based social workers will be required to have a valid driving licence to drive in the UK and access to an insured vehicle.</p>
<b>Line management responsibility</b> if applicable	No direct line management responsibility but will have supervisory skills and experience to be able to provide professional supervision to qualified social workers on a delegated basis.
<b>Budget responsibility</b> if applicable	<p>The post has no direct budget responsibility. However, the postholder may make recommendations for the provision of services in line with the budget determined according to the assessment of needs. They may need to advise less experienced or unqualified colleagues on budget and the cost of services.</p> <p>By agreement, some staff are given enhanced authority to make financial decisions to specific guidelines.</p>
<b>Representative Accountabilities</b> Typical accountabilities in roles at this level in this job family	<p><u>Casework Management:</u></p> <ul style="list-style-type: none"> <li>• Take professional responsibility for managing a complex caseload which will include individuals, children, carers and families who require support and guidance.</li> <li>• Demonstrate confident and effective judgement about risk and accountability in decision-making and be able to sustain engagement with fluctuating circumstances and capacities, including where there is hostility and risk.</li> </ul> <p><u>Assessment and Review:</u></p> <ul style="list-style-type: none"> <li>• Use assessment procedures discerningly in response to the presenting needs and to ensure that a proportionate assessment is completed in a way that enables maximum participation.</li> <li>• Use professional judgement, employing a range of interventions: promoting independence, providing support and protection, taking preventative action and ensuring safety whilst balancing rights and risks.</li> </ul> <p><u>Safeguarding:</u></p> <ul style="list-style-type: none"> <li>• Take the lead in managing positive interventions that prevent deterioration in health and wellbeing whilst safeguarding people at risk of abuse or neglect.</li> <li>• Undertake assessment and planning for safeguarding in more complex cases, and support colleagues by utilising safeguarding skills, in line with current policies and procedures.</li> </ul> <p><u>Staff Development:</u></p> <ul style="list-style-type: none"> <li>• Play a leading role in practice development, help promote and sustain a learning culture and mentor less experienced staff.</li> <li>• Deliver formal professional reflective supervision and provide guidance and advice regarding casework to less experienced qualified staff.</li> <li>• Where required, take the role of practice educator (or train as a practice educator) for students and the role of ASYE assessor and supervisor for newly qualified social workers in the team.</li> <li>• As part of the supervision and appraisal process, provide support with personal and professional development.</li> </ul>

	<p><u>Data Quality:</u></p> <ul style="list-style-type: none"> <li>• Take professional and personal responsibility for clear recording of analysis and judgements, maintaining up to date case work records on the database as required by Surrey County Council.</li> <li>• Take responsibility for working within the Directorate's data protection policies.</li> </ul> <p><u>Duties For All:</u></p> <p>Values: To uphold the values and behaviours of the organisation.</p> <p>Equality &amp; Diversity: To work inclusively, with a diverse range of stakeholders and promote equality of opportunity.</p> <p>Health, safety and welfare: To maintain high standards of Health, Safety and Welfare at work and take reasonable care for the health and safety of themselves and others.</p>
<b>Education, Knowledge, Skills &amp; Abilities, Experience and Personal Characteristics</b>	<ul style="list-style-type: none"> <li>• Relevant professional qualification and Health and Care Professions Council registration where required.</li> <li>• In depth and up to date applied knowledge of relevant national and local policy, statutory guidance and legislation in relation to the provision of social care services.</li> <li>• Understanding of the principles of confidentiality and information governance and how these apply to social care.</li> <li>• Understanding of diversity and how it affects practice.</li> <li>• Ability to communicate appropriately and in a timely way with individuals, carers families, other professionals and team members which is clear, fluent, concise and jargon free and in a courteous calm and professional manner. This includes both verbal and written communication.</li> <li>• Ability to effectively engage with people in complex situations both short-term and building professional relationships over time.</li> <li>• Ability to engage in difficult conversations in challenging situations and with people who may be resistant.</li> <li>• Ability to routinely explain professional reasoning, judgements and decisions made and record these in a clear concise way.</li> <li>• Ability to make skilled professional judgement for interventions including in crises and in response to challenge.</li> <li>• Ability to understand and take account of differentials in power, and use authority appropriately.</li> <li>• Ability to develop partnership relationships in order to work effectively in a multi-agency and multi-disciplinary environment, demonstrating mutual professional regard and a collaborative approach to person centred working.</li> <li>• Competent in the use of basic IT skills.</li> <li>• Competent use of basic numeracy skills and the ability to contribute to monitoring discussions regarding the use of budgets and resources.</li> <li>• Experience of providing professional reflective supervision.</li> </ul>
<b>Details of the specific qualifications and/or experience if required for the role in line with the above description</b>	<p>Recognised Social work qualification: DipSW, CQSW, CSS or approved equivalent, BA Hons Social Work or other relevant degree in Social Work.</p> <p>Have and maintain current registration with the Health and Care Professions Council (HCPC) and adhere to the HCPC standards for conduct, performance and ethics.</p> <p>Have a valid driving licence to drive in the UK and access to a vehicle and be willing to travel across a wide geographical area.</p>

<b>Role Summary</b>	<p>Roles at this level provide a professional social work, occupational therapy and other support to individuals, children their families and carers living in Surrey in line with the requirements of current, relevant, national legislation and local policies and procedures. Using professional judgement employ a range of interventions promoting choice, control and independence. They demonstrate expert and effective practice in complex situations, assessing and managing higher levels of risk, striking a balance between support and control, liaising with a wide range of professionals, including more senior levels.</p>
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