

Youth Offer Service

1. JOB PROFILE

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| Job Title: | Youth Worker (Quadrant) | Reports to: | Senior Youth Worker (quadrant) |
| Service: | Youth Offer, Youth Offending Service, Children, Families & Lifelong Learning Directorate | Grade: | JNC 17-20 (nationally qualified) JNC 14 -17 unqualified |

2. JOB PURPOSE

To take a key role in the delivery of targeted youth work opportunities across a defined geographical area that supports vulnerable young people by providing high quality informal education, preventative intervention and early help opportunities to enhance their personal and social development. The team will enable young people to make informed decisions, have a place in their community and, ultimately, to reach their potential and make a successful transition to adulthood. In order to achieve this the team will deliver high quality projects and programmes across the area, and in a variety of settings.

- To lead initiatives and/or support as agreed with the Senior Youth Worker that meet identified key needs within the geographical quadrant area.
- Deliver targeted group work programmes locally and contribute to the countywide Youth Offer projects for identified individual young people.
- Work in partnership with local Police, Childrens Services, TYS and YOT colleagues to create local partnership solutions to local challenges presented by children.
- Develop strong relationships with local voluntary, community, charities and faith sector organisations to enhance the offer of constructive activity for vulnerable children and young people.
- Contribute to providing (through the FIS) accurate and up to date records of the provision available across the quadrant.
- Support the delivery of a relationship and strength-based response to the issues identified.
- Lead as directed by the Senior Youth Worker in the delivery of 1:1 work with identified young people.
- Support the development and delivery of a restorative and trauma informed service within the quadrant.

- Undertake EDT youth work duties as designated by the Senior Youth Worker.
- To lead a small team of Youth Workers as directed by the Senior Youth Worker.

3. PRINCIPAL ACCOUNTABILITIES

- 3.1** To work with the Senior Youth Worker to ensure that all staff effectively engage with targeted young people to restore and enhance their life opportunities.
- 3.2** To act as directed by the Senior Youth Worker as the lead professional for young people referred through agreed pathways into Youth Offer provision.
- 3.3** To make a key contribution in the delivery of a youth work programme that contributes to the Youth Offer across 7 days per week including evenings and weekends.
- 3.4** To ensure that all youth work interventions have clear learning objectives and are evaluated effectively. This will include clear and concise information being recorded and passed back to case holders as required.
- 3.5** To ensure that all work is in line with NYA guidance and has a robust and evidenced restorative and coproduction core that creates the opportunity for young people to be actively involved in the planning delivery and evaluation of the provision.
- 3.6** To manage resources designated by the Senior Youth Worker effectively.

4. WORK CONTEXT

The Youth Offer Service sits alongside Surrey Central Youth Offending Service, accountable to the Youth Offending Service and Youth Offer Service Manager. Having transferred several of our open access youth centres to the voluntary community and charitable sector who will deliver universal youth work provision, the Youth Offer Service will focus upon the delivery of targeted interventions.

The Youth Offer Service is comprised of four quadrant-based teams and a central spine of project-based group work programmes. The Youth Offer does not provide a casework model instead leading in the engagement and development of young people that compliments, supports and enriches the casework models of aligned services. Primarily delivered and lead by professionally qualified Youth and Community Workers, Social Workers and Teachers, the teams deliver a targeted offer of support and development to some of Surrey's most vulnerable and challenging young people. The teams within the Youth Offer Service combine to deliver a vibrant offer to young people facing complex and adverse life experiences. It will be carefully formulated to meet the statutory requirements affecting individual young people where required.

The Offer to young people is relationship and strength based one that places children and young people at its heart. The service will adhere to Child First Principles throughout all its

work to promote the best possible engagement and enable each Child and Young person to actively and positively influence their experience of being with us.

The voice of the young person will be sought and made visible throughout the intervention and engagement.

The service will work primarily with 10-18 year olds, who we will refer to as young people or children depending on the type of work. In some circumstances the age group may vary and can in some cases extend through to 25 years of age.

The Youth Offer Service will work in a proactive and collaborative way with partners, stakeholders and SCC staff from across directorates. This will enable us to deploy the best and most effective resource to maximise the positive impact on young people and the wider community.

The Youth Offer Service will work to improve the pro-social identity of children who are known to Police, Youth Offending Service, Children's Services teams and Targeted Youth Support. This will be supported through the Youth Offer Service becoming both trauma informed and restorative throughout its delivery structure.

5. DIMENSIONS

Financial:

- Small operational expenses

Non-Financial:

- Managing part time and bank workers as directed by the senior youth worker

6. PERSON SPECIFICATION

Education, Training and Work Qualifications

- National professional JNC Qualification or suitable degree and commitment to undertake JNC qualification within 3 years

Knowledge

- Applied understanding of equal opportunities and anti-discriminatory practice and their importance in working with young people.
- Working knowledge of co-production principles and practice.
- An understanding of and commitment to addressing the issues of the most vulnerable young people in Surrey. In particular an understanding of young people within the criminal justice system or at risk of being criminally exploited.
- Knowledge of legislative and policy framework for the delivery of safeguarding services to vulnerable groups of young people.
- An understanding of mental health issues for young people.
- An understanding of youth work curriculum.

Skills and Abilities

- Ability to proactively engage challenging and vulnerable young people.
- Ability to work effectively on own initiative and as part of a team.
- Ability to deliver an effective and diverse youth work offer that can provide opportunities for early intervention and level 3 or 4 specialist support.

- Ability to assess young people's needs and develop interventions based on those needs.
- Proven understanding of the factors of working effectively in partnership.
- Ability to develop and maintain local networks and engage other agencies and organisations in working effectively and safely with vulnerable young people.
- Ability to support and develop staff.
- Willing and able to transport young people to a place of safety as required
- Willing and able to undertake lone working as required
- Proficient in the use of ICT (including Word, Excel, Powerpoint and Web based applications).

Experience

- Practical experience of youth work delivery.
- Experience of programme planning, implementation and evaluation.
- Experience of developing provision against agreed objectives.
- Proven track record of developing and delivering innovative programmes for young people.

Other Requirements

- Ability and willingness to travel as required by the role.
- Ability and willingness to work evenings and weekends as required.
- Enhanced Disclosure and Barring Checks will be required for this role.
- To effectively undertake the EDT youth worker duties as required.

BM Reference: YBM-2022-002