

## Youth Offer Service

### 1. JOB PROFILE

<b>Job Title:</b>	Youth Worker (CYP Haven)	<b>Reports to:</b>	Senior Youth Worker (CYP Haven)
<b>Service:</b>	Services for Young People; Children, Schools and Families Directorate	<b>Grade:</b>	Level 2 qualified or unqualified (JNC pts 17-20)

### 2. JOB PURPOSE

To take a key role in the delivery of targeted Emotional Health and Wellbeing (EHWB) youth work opportunities across the range of CYP Haven services.

- To work with the senior youth worker in identifying the key needs within the children and young people attending or potentially attending CYP Haven services.
- Deliver targeted (EHWB) group work programmes and contribute to the countywide delivery of 1:1 work for identified individual young people
- Work in partnership with Youth Offer, adolescent service, Education and NHS/SABP colleagues to deliver high quality goal based outcomes for children and young people
- Liaise with the providers of universal provision to ensure that vulnerable young have access to the best opportunities available after attending CYP Haven provision.
- Lead as directed by the senior youth worker in the delivery of 1:1 work where required.
- Contribute to providing (through the FIS) accurate and up to date records of the provision available across the quadrant.
- Deliver a relationship and strength-based response to the issues identified.
- Develop and maintain a restorative and trauma informed service within the CYP Haven delivery programme.
- Contribute to the wider work of the Youth Offer team where appropriate to do so.
- To lead a small team of part time or volunteer youth workers as directed by the senior youth worker.

### **3. PRINCIPAL ACCOUNTABILITIES**

- 3.1** To work with the senior Youth worker to ensure that all staff effectively engage with one another and the children they work with to maximise the opportunity to restore and enhance each child's mental health and well being
- 3.2** To act as directed by the senior youth worker as the lead professional for children and young people referred into the CYP Haven provision.
- 3.3** To make a key contribution in the delivery of Emotional Health and Wellbeing programmes across 7 days per week including evenings and weekends.
- 3.4** To lead on an agreed area of work within CYP Haven where agreed with the Senior Youth worker.
- 3.5** To ensure that all youth work interventions have clear learning objectives and are evaluated; that attendance, contact and participation in youth work are recorded in line with Surrey County Council guidance, and that those interventions contribute to the planned response.
- 3.6** To ensure that all work is in line with NYA guidance and has a robust and evidenced restorative and coproduction core that creates the opportunity for young people to be actively involved in the planning delivery and evaluation of the provision.
- 3.7** To provide professional youth work practice knowledge and assess part-time and apprenticeship colleagues to the required youth work level in accordance with National Occupational Standards.
- 3.8** To manage resources effectively. Report as appropriate to local groups and partner organisations on the utilisation of resources and the outcomes delivered.

### **4. WORK CONTEXT**

The Youth Offer Service is led by professionally qualified Youth and Community Workers and Social Workers providing a specialist targeted Youth Work response across Surrey. It is a countywide service working through area based delivery and additional project based group work programmes that include both statutory and non-statutory provision. The Youth Offer leads in the engagement, support and development of children and young people who are deemed 'at risk' or identified as vulnerable. This community response complements the casework models of aligned services and partnership agencies. The Youth Offer works alongside the Surrey Youth Justice Service, the Adolescent Service, Police, Education and

partners in Health Services, ensuring responses to emerging need are timely, child centred and tailored to meet the individuals' needs. This may include access to targeted group work, one to one support, and/or outreach programmes in Surrey's local communities.

We have a commitment to learning and development, the Youth Offer Service is working to create opportunities and pathways to enable a fully qualified Youth and Community Work service.

The CYP Haven Team provide specialist Mental Health and wellbeing support to children and young people aged 10 – 18 through a trauma informed, whole setting approach, emphasising early identification of emotional needs and providing targeted support.

## **5. DIMENSIONS**

### **Financial:**

- Small operational expenses

### **Non-Financial:**

- Managing part time, bank and volunteer workers as directed by the senior youth worker

## **6. PERSON SPECIFICATION**

### **Education, Training and Work Qualifications**

- National professional JNC Qualification or suitable degree and commitment to undertake JNC qualification within 3 years

### **Knowledge**

- Applied understanding of equal opportunities and anti-discriminatory practice and their importance in working with young people.
- Working knowledge of co-production principles and practice.
- An understanding of and commitment to addressing the issues of the most vulnerable young people in Surrey. In particular an understanding of young people within the criminal justice system or at risk of being criminally exploited .
- Knowledge of legislative and policy framework for the delivery of safeguarding services to vulnerable groups of young people.
- Active understanding of mental health issues relating to children and young people.
- Active understanding of youth work and how it differs from clinical services and formal learning.
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### **Skills and Abilities**

- Ability to proactively engage young people.
- Ability to work effectively on own initiative and as part of a team to delivery

- Ability to deliver an effective and diverse youth work offer that can provide opportunities for early intervention and level 3 or 4 specialist support.
- Ability to assess young people's needs and develop interventions based on those needs.
- Proven understanding of the factors of working in partnership.
- Ability to develop and maintain local networks and engage other agencies and groups in work with young people.
- Ability to support and develop staff.
- Proficient in the use of ICT (including Word, Excel, Powerpoint and Web based applications).

### **Experience**

- practical experience of youth work delivery.
- Practical or lived experience of mental health and well being issues.
- Experience of programme planning, implementation and evaluation.
- Experience of developing provision against agreed objectives.
- Proven track record of developing and delivering innovative programmes for young people.

### **Other Requirements**

- Ability and willingness to travel across the County as required by the role.
- Ability and willingness to work evening and weekends.
- Enhanced Disclosure and Barring Checks will be required for this role.