

Role Profile

Part A - Grade & Structure Information

Job Family Code	6RT	Role Title	Eng Assistant Project Technician
Grade	PS6	Reports to (role title)	Principal Structures Engineer/Senior Drainage Engineer/Highway Engineering Team Leader
		Directorate	Environment and Infrastructure
JE Band	192-227	Service	Highways and Transport Network and Asset Management Group
		Team	Infrastructure Schemes / Highway Engineering Team
		Date Role Profile created	2.05.17

Part B - Job Family Description

The below profile describes the general nature of work performed at this level as set out in the job family. It is not intended to be a detailed list of all duties and responsibilities which may be required. The role will be further defined by annual objectives, which will be developed with the role holder. The Council reserves the right to review and amend the job families on a regular basis.

Role Purpose including key outputs	The purpose of the role is to support the delivery of the annual and 5 year maintenance and improvement programmes. In the Infrastructure Schemes Team, this would be for structures, drainage and vehicle restraint systems, and carriageway and footways programme in the Highway Engineering Team. The post holder will receive ongoing support, mentoring and a structured training & development plan, in order to provide administrative and technical support to the Project Engineers, ensuring that schemes are delivered to time, quality and contract requirements and that safety and best practice standards are met. The post holder will be required to develop skills, competencies and relevant experience, and a willingness to work towards technical and professional qualifications in civil, highway or structural engineering.
Work Context	The Highways and Transport Service is responsible for ensuring the effective management, maintenance and improvement of all highway and transport assets, including flood risk management. The role of the Network and Asset Management Group is to develop and deliver asset management and flood risk strategies, manage highway networks and set local policies. The group also provides a directorate wide business and consultancy function. The group works jointly with a range of partner organisations to identify and deliver planned maintenance improvements and leads on several statutory duties including network management and safety and flood management. The role supports the design and delivery of annual and 5 year maintenance and improvement programmes. In the Infrastructure Schemes Team, this would be for structures, drainage and vehicle restraint systems, and carriageway and footways in the Highway Engineering Team. Both teams are co-located with maintenance contractors at the Highways Depot in Merrow, and the role is a mix of office and site work. A full valid driving licence is essential to travel around the County to meet the requirements of the role.
Line management responsibility if applicable	None.
Budget responsibility if applicable	None.

Representative Accountabilities Typical accountabilities in roles at this level in this job family	Planning & Organising • Support senior colleagues to deliver initiatives and projects as required. • Deliver a range of administrative and/or customer services in support of existing systems or processes to agreed standards, to maximise service quality and continuity. Policy and Compliance • Adhere to established standards of service delivery to support any associated regulatory or technical compliance requirements. People & partnerships • Receive and respond to everyday enquiries from colleagues and customers to provide a timely, courteous and effective service. • May be required to assist in the recruitment, selection and supervision processes to ensure high standards of team delivery. Resources • May be required to raise invoices and manage payments. Analysis, Reporting & Documentation • Provide and manipulate data for statistical purposes and run and present standard reports. • Assist in undertaking research and analysis of information and prepare reports in prescribed formats. • Prepare and dispatch a range of correspondence/ documents to ensure efficient response to enquiries and timely conclusion of any process connected with the defined area of activity. Duties for all Values: To uphold the values and behaviours of the organisation. Equality & Diversity: To work inclusively, with a diverse range of stakeholders and promote equality of opportunity. Health, Safety & Welfare: To maintain high standards of Health, Safety and Welfare at work and take reasonable care for the health and safety of themselves and others.
Education, Knowledge, Skills & Abilities, Experience and Personal Characteristics	• Minimum 5 GCSEs at Grade C or above, or equivalent, or able to evidence ability at an equivalent level. • Willingness to undertake professional/vocational study where appropriate. • Basic understanding of the relevant area of work. • Good written and oral communication skills with the ability to build sound relationships with customers. • Good IT skills including database management systems, email and MS Office . • Ability to work with others to improve customer service. • Good administrative, analytical and organisational skills. • Able to prioritise and plan own workload in the context of conflicting priorities and work on own initiative. • A methodical approach to information gathering, recording and reporting. • Typically previous relevant work experience in an environment supporting staff and/or public.
Details of the specific qualifications and/or experience if required for the role in line with the above description	• A minimum of five GCSEs (or equivalent) at grade A to C including Maths and English • A desire to progress and gain a professional qualification eg Eng Tech. • Evidence of ongoing personal and professional development. • A knowledge and understanding of the relevant principles, practices and procedures relating to Civil, Highway or Structural Engineering. • A willingness to travel round the county to meet the demands of the role
Role Summary	Roles at this level typically work as part of a team to provide technical support and assistance within a given discipline and assist senior colleagues with their duties. They will carry out a range of technical administrative support or practical tasks using knowledge of general office routines and procedures, together with a broad understanding of the specific work of the service area. The work is within established processes and procedures and while it may not be subject to direct supervision, guidance is readily available. They will be expected to organise their own workload and set their own priorities within short, e.g. day-to-day or week-to-week timescales, usually reacting to clear deadlines or processes. They support more senior staff by executing the detailed processes in specific aspects of the service area and will be fully versed in all the procedures of their specialism.
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